



## Member Services

### Contact Information • Native Advantage (HMO)

#### Member Services — Contact Information

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|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Call</b>    | <b>1-888-230-4214</b><br>Calls to this number are free. Hours are 8 a.m. to 8 p.m., 7 days a week, October 1 – March 31; and 8 a.m. to 8 p.m., Monday – Friday, April 1 – September 30.<br>Member Services also has free language interpreter services for non-English speakers.                              |
| <b>TTY</b>     | <b>1-888-230-4215</b><br>This number requires special telephone equipment and is only for people who have difficulties hearing or speaking.<br>Calls to this number are free. Hours are 8 a.m. to 8 p.m., 7 days a week, October 1 – March 31; and 8 a.m. to 8 p.m., Monday – Friday, April 1 – September 30. |
| <b>Write</b>   | Native Advantage Member Services<br><b>PO Box 20928</b><br><b>Tampa, FL 33622</b>                                                                                                                                                                                                                             |
| <b>Website</b> | <a href="https://www.nativeadvantage.com">https://www.nativeadvantage.com</a>                                                                                                                                                                                                                                 |

#### Hours of operation

8 a.m. to 8 p.m., 7 days a week, October 1 – March 31; and 8 a.m. to 8 p.m., Monday – Friday, April 1 – September 30.

*Native Advantage is a Health Maintenance Organization (HMO) with a Medicare Contract. Enrollment in Native Advantage depends on annual contract renewal. Native Advantage is offered by Native Advantage, Inc., a subsidiary of the Muscogee (Creek) Nation.*